

Optometrist makes the decision to refer a patient
(C&B not applicable)

GP makes decision to refer a patient to Ophthalmology

GP makes referral to alternative provider using C&B

Referral goes back to GP to refer to alternative provider

Referral to alternative hospital

Patient makes choice

Alternative provider

Luton & Dunstable Hospital (LDH)

LDH exclusions may apply – refer to LDH subspeciality and referral criteria information

YES

NO

Referral to LDH

- The Referral Management Centre has CLOSED
- The Ophthalmology Pilot has ceased
- Optometrists will refer all patients who prefer LDH direct
- Patients may wish to be referred elsewhere than LDH. Optometrists will return recommendations to the GP for onward referral to alternative providers by the GP (via Choose and Book)
- GPs who see patients without optometrists' input may refer direct via Choose and Book to any provider, including LDH
- Any referrals received at Luton CCG will be returned to the referrer
- Any referrals received at LDH with incomplete information will be returned to the referrer (See below for minimum data set)
- Any referrals received at LDH that do not comply with referral criteria will be returned to the referrer
- Contact michelle.scott@lutonccg.nhs.uk

Address for Optometrist referrals
POST
Clinic Clerks' Office,
Luton & Dunstable Hospital,
Lewsey Road,
Luton
LU4 0DZ

E-MAIL:
From NHS.net accounts only
LDOphthalmology@nhs.net
Referrals sent here will be printed and posted internally to the Clinic Clerks' Office

Minimum data set for referrals

- **Referrer details:**

- Referring Optometrist/General Medical Practitioner name
- Referring Organisation/Practice Code
- Date of referral
- Telephone number

- **Patient details:**

- Patient full forename and surname and title (i.e. Miss, Mrs, Mr)
- Full postal address of your patient to include post code
- Patient Gender
- Patient Date of Birth
- Patient Age
- Patient home telephone and mobile telephone
- Patient NHS Number
- Details of the patient's General Medical Practitioner

- **Medical History** where available

- Current medication
- Significant history, including previous consultations for the same condition, name of consultant seen previously
- Active problems

- **Clinical Information:**

- Referral priority
 - Routine (within 8-12 weeks)
 - Soon (4-6 weeks)
 - Urgent (within 2 weeks)

Any referral more urgent – i.e. same day or within 48 hours- to be sent to the Acute Eye Clinic

- Reason for referral
- Preliminary investigations and results, as well as management appropriate to reason for referral
- Information regarding special/social circumstances (does patient have hearing, visual, mental health difficulties or mobility impairment? Is an interpreter needed?)